

TERMS & CONDITIONS



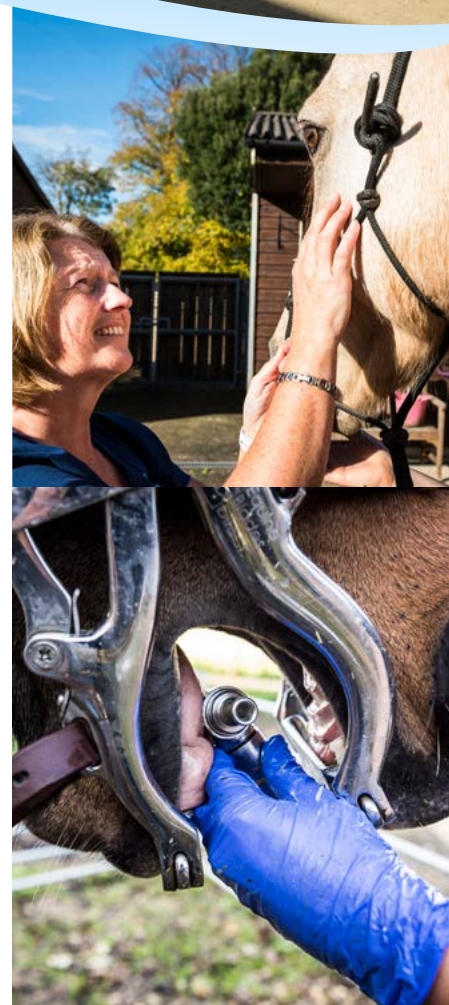
Appointments should be made at least 24 hours in advance, during normal working hours (Mon-Fri). Call us on 02380 845586.

- At the time of booking an appointment, only morning or afternoon can be requested. The client should be available at anytime during this timescale.
- Clients will then need to telephone the practice between 4pm and 5pm on the day prior to the visit to be informed of their visit time.
- Payment of fees will be expected at visit, or full normal fee levels will apply.
- Non clients may register and make an appointment, but payment must be made at the time of booking.

- The practice will allocate the vet to the visit zone. If a client requires a particular day, time, or vet then the normal standard fees will apply.
- Emergency call outs do not qualify for a free visit even if within the zone on the designated day.

Routine Procedures include:

- Vaccinations
- Dentals
- Certain blood tests
- Prescription Healths
- Check Passports
- Identification/Microchippings



Delivering first-class veterinary care to the New Forest since 1923